



UoB Password Reset Guide



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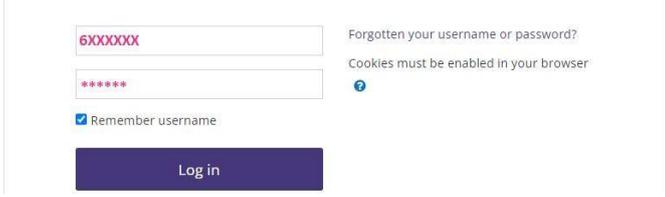
Changing Password on UoB VLE

STEP 1:

Go to <https://learnuobm.uk/> and log-in with your username and password. Your Username is seven-digit Student Code e.g. 6XXXXXX and the Password is your six-digit Date of Birth e.g. DDMMYY.



Welcome to
#UniAsItShouldBe



6XXXXXX

Remember username

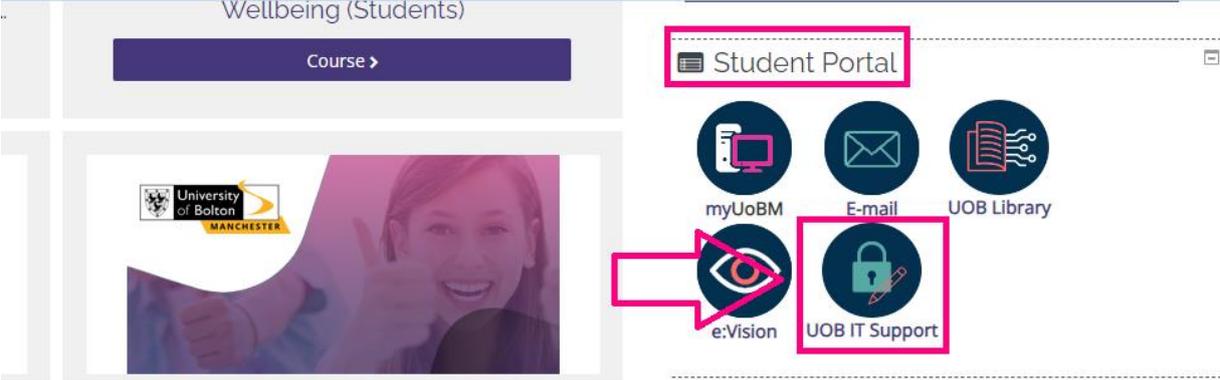
Log in

Forgotten your username or password?

Cookies must be enabled in your browser

STEP 2:

Once you logged in to your VLE account, scroll down the page until you will see on the right side of your screen the section 'Student Portal' and click on 'UOB IT Support' icon.



Wellbeing (Students)

Course >

Student Portal

myUoBM E-mail UOB Library

e:Vision UOB IT Support

STEP 3:

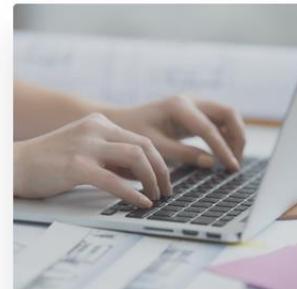
Then you will be directed to IT Support Services. To reset the password, click on option 'Reset your password' and follow required steps for the password reset.



IT Support Portal

Login with your UoB username and password required. **Visit the IT Support Portal** by clicking the button below to access more information about the myBolton app, Moodle & Turnitin, IT Training & Guides, IT Policies, Account Management and much more!

- [IT Support Portal](#)
- [UoB Library website](#)
- [UoB Timetables site](#)
- [IT Self-Service Hub](#)



User Account Management

Forgot your password or need to unlock your account? Choose from the links below to manage your account.

- [Change your password](#)
- [Reset your password](#)
- [Username Lookup](#)
- [Unlock your account](#)





Password Reset

Info

- University Login Name**
This is the username you use to log in to university systems
e.g. prc1gcc If you are unable to remember your old password you can reset it using the [Username Lookup Tool](#)
- Date of Birth**
Your Date of Birth must be entered in the dd/mm/yyyy format. Alternatively use the date picker by clicking 
- Contact Email Address**
This should be your **CONTACT** email address **NOT** your university email address
- Password**
Your new password **must** -:

 - Not be the same as your previous 5 passwords
 - Not contain 2+ consecutive characters of your Username
 - Not contain 2+ consecutive characters of your Firstname
 - Not contain 2+ consecutive characters of your Surname
 - Be at least 10 characters long
 - Include at least 3 of the following 4 :-:
 - Upper case letter
 - Lower case letter
 - Numerical digit
 - Non-alphabetic character (e.g. !, \$, #, %)

 Use This Form to Reset Your University Password
If you already know it you can [change your password here](#)

Confirm Your Personal Details 

University Login Name
e.g. prc1gcc [Forgotten your login name?](#)

Contact Email
Not your university email [Forgotten your email?](#)

Date of Birth 

Enter a New Password 

Password * 

contains at least 10 characters
contains mix of upper, lower, numerical & special characters

Confirm Password * 

I'm not a robot 

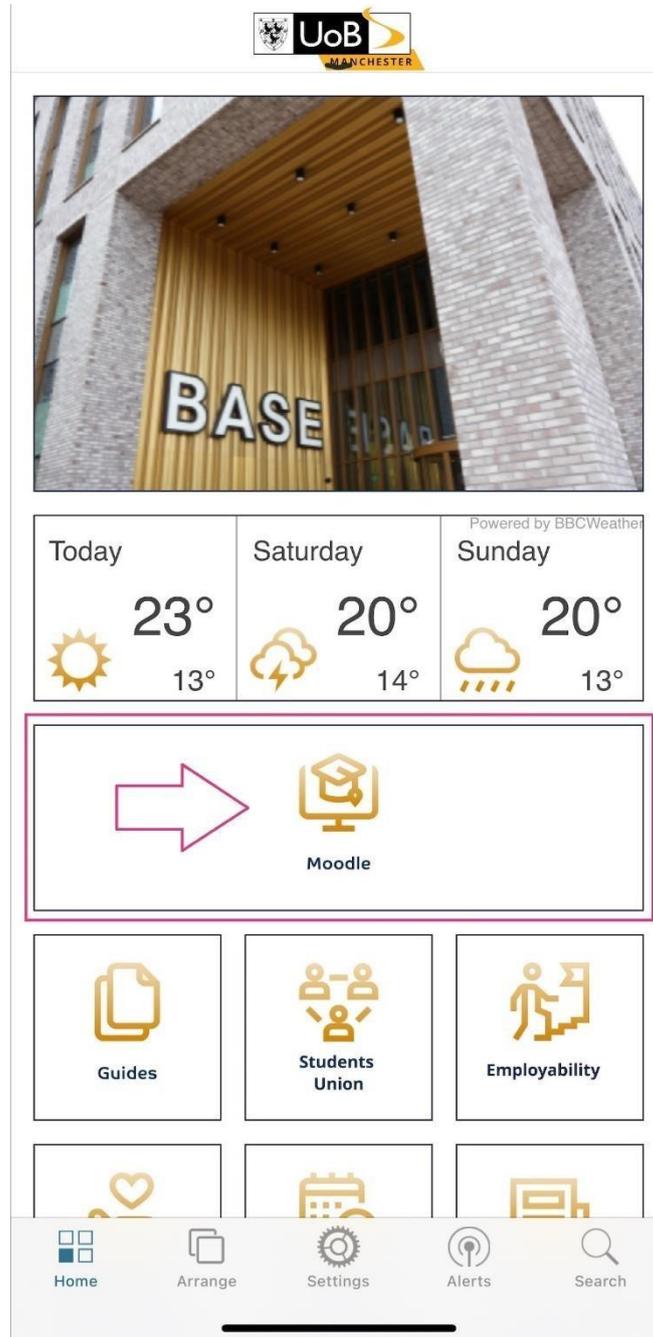
Request Password Reset

If you require help please contact IT Support on itsupport@bolton.ac.uk or visit the [IT Support Portal](#)

Changing Password on myUoBM App

STEP 1:

Once you open your myUoBM app on your device, click on the 'Moodle'.



STEP 2:

After you clicked on 'Moodle' you will be directed to log-in into VLE page with your **Username** and **Password**. (Your Username is seven-digit Student Code e.g., 6XXXXXX and the Password is your six-digit Date of Birth e.g., DDMMYY).

[← Back https://learnuobm.uk//admin/tool/mobil...](#)



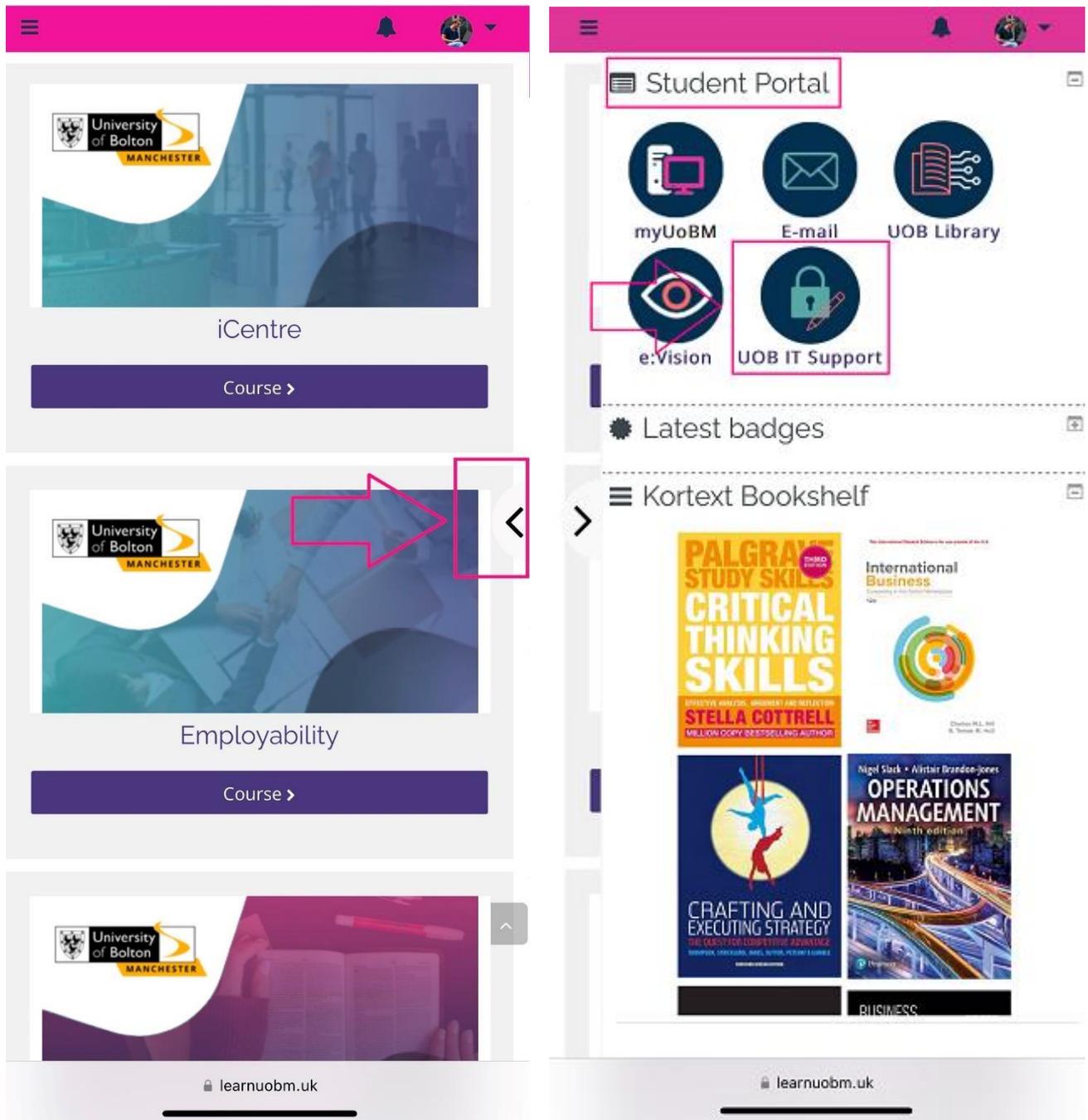
Remember username

Forgotten your username or password?

Cookies must be enabled in your browser [?](#)

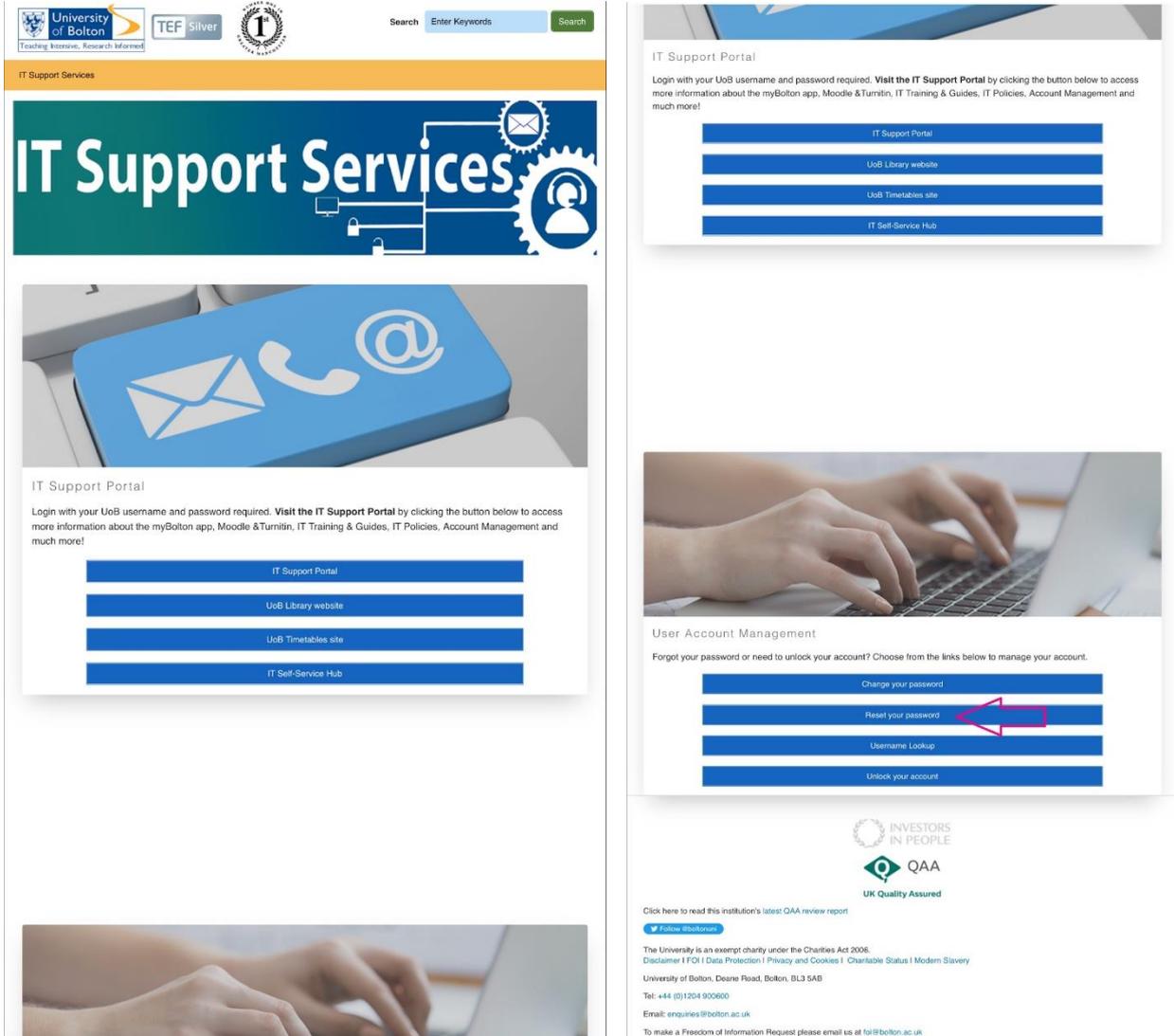
STEP 3:

Once logged in into VLE, click on the right arrow of your mobile device screen to see 'Student Portal' and click on 'UOB IT Support' icon, as shown below:



STEP 4:

Then you will be directed to IT Support Services. To reset the password, click on option 'Reset your password' and follow required steps for the password reset.



The screenshot shows the University of Bolton IT Support Services website. At the top, there are logos for the University of Bolton, TEF Silver, and the Quality Standard. A search bar is present with the text "Enter Keywords" and a "Search" button. Below the navigation bar, the main heading "IT Support Services" is displayed in large white text on a blue background. A sub-heading "IT Support Portal" is followed by a paragraph: "Login with your UoB username and password required. Visit the IT Support Portal by clicking the button below to access more information about the myBolton app, Moodle & Turnitin, IT Training & Guides, IT Policies, Account Management and much more!". Below this text are four blue buttons: "IT Support Portal", "UoB Library website", "UoB Timetables site", and "IT Self-Service Hub".

Below the main content area, there is a section titled "User Account Management" with the text: "Forgot your password or need to unlock your account? Choose from the links below to manage your account.". This section contains four blue buttons: "Change your password", "Reset your password", "Username Lookup", and "Unlock your account". A red arrow points to the "Reset your password" button.

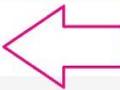
At the bottom of the page, there are logos for "INVESTORS IN PEOPLE" and "QAA UK Quality Assured". Below these logos, there is a link to read the institution's latest QAA review report, a social media link to follow @bolton.ac.uk, and contact information for the University of Bolton, including the address, telephone number, and email address. A footer note states: "To make a Freedom of Information Request please email us at fo@bolton.ac.uk".



Password Reset

Use This Form to Reset Your University Password

If you already know it you can [change your password here](#)

Confirm Your Personal Details 

University Login Name 

e.g. prc1gcc [Forgotten your login name?](#)

Date of Birth 

Contact Email 

Not your university email [Forgotten your email?](#)

Enter a New Password 

Password * 

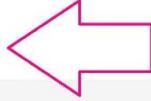
0 [Change Your Password](#)

-  contains at least 10 characters
-  contains mix of upper, lower, numerical & special characters

Confirm Password * 

Contact Email 

Not your university email [Forgotten your email?](#)

Enter a New Password 

Password * 

0 [Change Your Password](#)

-  contains at least 10 characters
-  contains mix of upper, lower, numerical & special characters

Confirm Password * 

0

I'm not a robot 

reCAPTCHA
Privacy - Terms

Request Password Reset

If you require help please contact IT Support on itsupport@bolton.ac.uk or visit the **IT Support Portal**



Developed By UoB IST

Contact Us Information

For more information or further assistance on **Password Reset**, please contact Learning Resources Centre:

learningresources@manchester.bolton.ac.uk

Alternatively, join **LRC Online Live Support Chat** from the link below:

<https://zoom.us/j/97737256809>

Our LRC Online Live Support Chat Opening Hours:

Term-Time hours:

Monday - Friday 9:00 - 17:30

Tuesday, Thursday 9:00 - 19:30

Saturday 9:00 - 17:00

Non Term-Time hours:

Monday - Friday 9:00 - 17:30